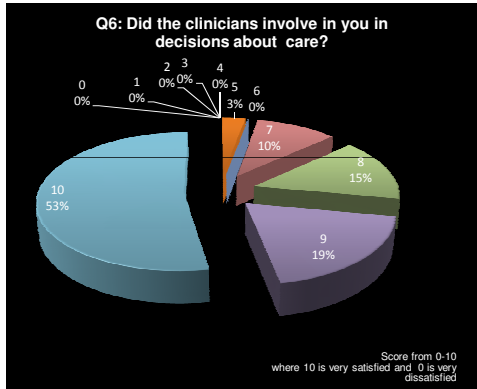
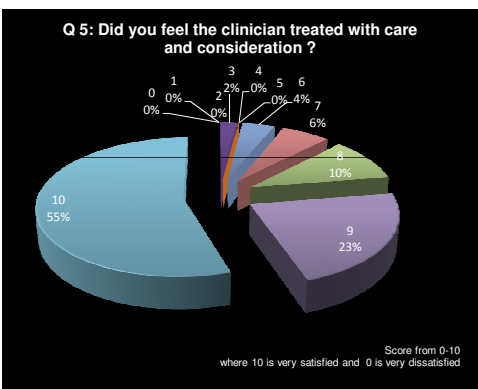
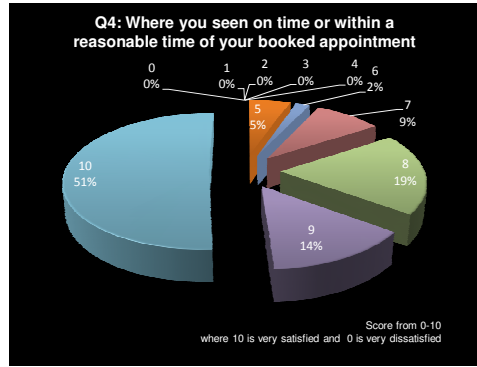
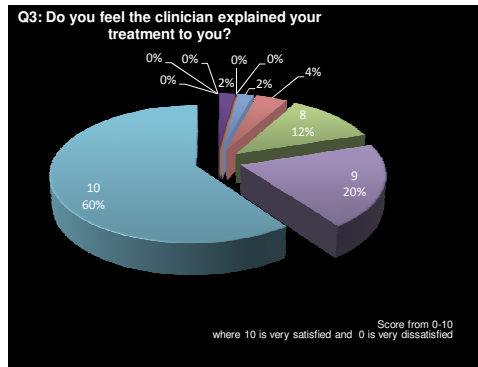
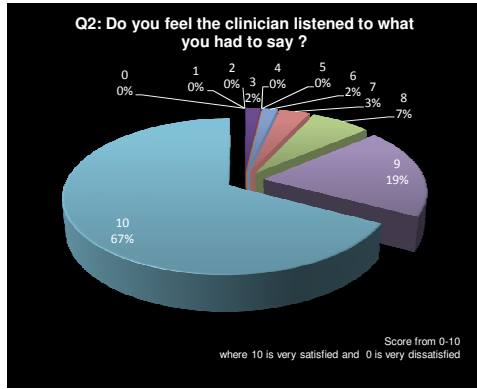
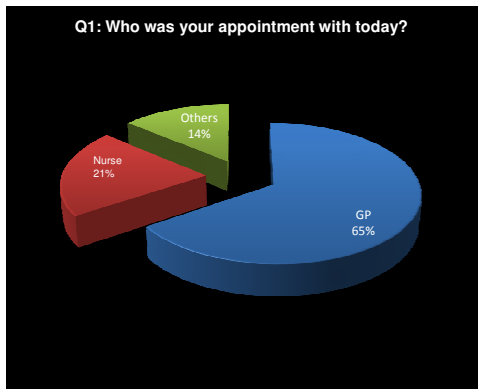
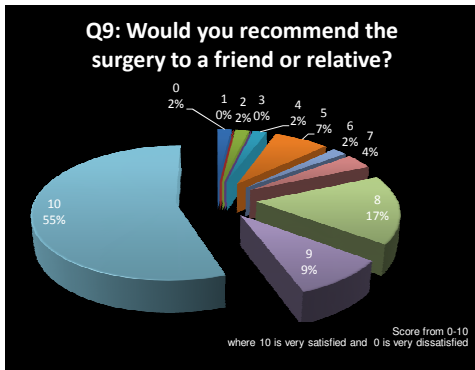
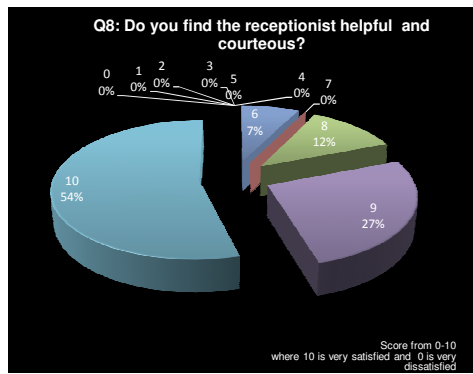
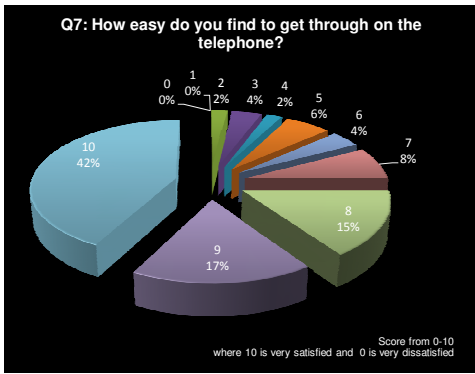


Broad Lane Surgery Patient Survey Analysis 2013-214





- Summary of Comments Received :**
1. Receptionist helpful as always.
 2. Staff very kind and courteous.
 3. Happier if there was continuity of Doctors.
 4. Telephone line very busy very difficult to get through.
 5. I have never left here without feeling 'Looked after'.
 6. Keep up the good work.
 7. Since I have changed to this surgery the care that I have received as been second to none. The staff are wonderful!
 8. Lovely staff doctors and nurses.
 9. Could not get a booked appointment for this week.
 10. Hopefully the situation will improve with permanent